



## Standards of Service

The AHRC is committed to providing a professional service to the research community. As part of the evaluation of our activities we would like to hear your views about how we run the funding schemes. As your AHRC award has now finished, we would be grateful if you could take a few moments to fill in this questionnaire based on your experiences as a recent award-holder.

**AHRC funding scheme you have received award from** \_\_\_\_\_

**Award start date** \_\_\_\_\_

**Award end date** \_\_\_\_\_

### How did you find out about this funding scheme?

- AHRC Website
- AHRC Presentation/Visit
- Higher Education Institution
- Word of mouth
- Previous applicant
- Other (please specify)  \_\_\_\_\_

### What were your experiences of this funding scheme?:

**Very Good   Good   Fair   Poor   N/A**

#### At the Application Stage

- |   |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Ease of obtaining Guidance Notes and Application Form   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Clarity of Guidance Notes for scheme                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ease of Completing Application Form                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Promptness in dealing with queries/correspondence/calls | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Helpfulness of AHRC Staff                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

#### At the Award Stage

- |   |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Clarity of AHRC's written terms and conditions of award | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Ease of Completing Progress Report (if applicable)      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Promptness in dealing with queries/correspondence/calls | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Helpfulness of AHRC Staff                               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

#### At the End of Award Stage

- |   |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Ease of Completing End of Award/Final Report                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Clarity of Guidance notes for the End of Award/Final Report | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Promptness in dealing with queries/correspondence/calls     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Helpfulness of AHRC Staff                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Additional Feedback**

Do you have any other comments or suggestions?

<b>Application Stage</b>
<b>Award Stage</b>
<b>End of Award Stage</b>
<b>Any other general comments</b>

Please return this questionnaire with your End of Award Report submission. This will be detached from the End of Award Report to ensure confidentiality. Alternatively, if you wish, the questionnaire can be sent separately to:

*Knowledge and Evaluation, AHRC, Whitefriars, Lewins Mead, Bristol, BS1 2AE*